

## Cancellation Policy: Powerboat Scheme Courses

### Why do we have this policy?

As a small business, we plan every course around the bookings we receive. Once you book, we schedule instructors, prepare boats and undertake other preparations. We want sailing and boating to be accessible to everyone, so we keep our fees as low as possible. That means there's no margin to cover late cancellations, and we can't make exceptions to this policy.

Please only book once you're sure you can make your chosen dates. We look forward to seeing you on the water!

### Courses covered

- **Irish Sailing:** Introduction to Powerboating, National Powerboat Certificate, Safety Boat Certificate, Intermediate and Advanced courses
- **Royal Yachting Association (RYA):** Level 2 Powerboat Handling, Safety Boat Certificate, Intermediate and Advanced courses

### Our cancellation terms

- All cancellations must be made in writing, by email or post.
- If you cancel, your deposit (50% of the course fee) is non-refundable.
- If you cancel within 2 weeks of the course start date, the full fee is non-refundable.
- If you don't attend, or leave during the course, the full fee is non-refundable.
- We recommend checking whether your personal insurance covers unavoidable cancellations.

### If we cancel or reschedule

The Irish National Sailing & Powerboat School may cancel a booking at any time, without prior notice, where we reasonably believe conditions are unsuitable, or for any other reason. If we reschedule a session because of the weather, that is not a cancellation.

### At a glance

| Cancel within                                           | What you are entitled to get back;                                                                                                       |
|---------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| More than 2 weeks prior to course commencement date     | The deposit tendered, 50% of course fees, is non-refundable. Any balance above 50% of course fees paid by the customer will be returned. |
| Cancellation within 2 weeks of course commencement date | The entire fee tendered is forfeited.                                                                                                    |
| Non-attendance or leaving course early.                 | The entire fee tendered is forfeited.                                                                                                    |

### Questions?

Our team is happy to help. Email [sailing@inss.ie](mailto:sailing@inss.ie) or call 01 284 4195.

